**BISMARCK-MANDAN APARTMENT ASSOCIATION** 

September 2023



# Newsletter

PO Box 1793 Bismarck, ND 58502 Phone: 701-226-9237

Website: www.bismarckmandanapartments.com

**BMAA Annual** 

**Lunch & Learn** 

Tuesday September 19th, 2023

12 Noon- 3:00 PM

**Guest Speaker** 

Tyler Siewert W/ Schweigert/Klemin & McBride PC

Location:

Free to all members if

Pre-Registered by September 15,2023

Catered By:





4007 Southbay Dr. SE Mandan, ND 58554



**BMAA** 

ANNUAL

LUNCH & LEARN

TUESDAY, SEPTEMBER 19,2023

12:00 PM - 3:00 PM

FREE LUNCH TO ALL MEMBERS

AT "THE DRINK", MANDAN

RSVP WITH RHONDA AT

bismanaptassc@gmail by

September 15, 2023

### PRE REGISTER BY <u>SEPTEMBER 15th</u> FOR THE LUNCH 'N LEARN

Registration in advance is FREE - If you do not pre register, cost is \$15/person at the door. If you register and do not attend, we will bill you \$20/person, the BMAA is obligated for food counts called in, please let us know prior to the September 15th deadline if you need to cancel. We will be having food, beverages and games. Use registration below, or email: bismanaptassc@gmail.com — put 'LUNCH 'N LEARN' in subject line.

Number attending: \_\_\_\_\_ (please list all names—attach an additional form if necessary)





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# **Apartment Management Tips**

When you own an apartment complex, management is key. You want to be sure that you're effectively managing your apartment complex, whether you self-manage or prefer to hire third-party managers for your apartment complex.

Leading your team is key. Appropriate apartment management can help you avoid financial and legal disasters—and these ten brilliant tips will help keep you out of trouble.

### 1. Pay attention to life safety

Keep up with your inspections, and make sure that you're in compliance with local guidelines. You want to be sure that your apartment complex is as safe as possible for all of its residents, whether you have college students, families with small children, or predominantly seniors living in the complex.

# 2. Include clear tenant policies in your apartment management plan

Managing tenants requires clear policies and standards. You want procedures and policies in place that are clear, easy to understand, and readily available to everyone. Make sure you know the rules and regulations governing your apartment complex, from rules about pets to rules about noise after a certain hour.

Your apartment management policies should answer the following questions.

- What are the rules and regulations guiding the use of complex common areas and amenities?
- How do tenants communicate with staff members?
- Is it easy for tenants to get in touch with the right individuals, or do they often struggle to make connections?
- How are disputes managed with tenants or between tenants and other members of the community?

You should also have clear tenant screening and <u>leasing practices</u> in place. How will you screen

# 3. Review legal policies regularly

Your apartment complex should always be on the sunny side of the law-and you want to be sure that you aren't missing any important elements. Good apartment management requires working knowledge of issues like how to handle evictions, <u>fair housing compliance</u>, and how to handle accessibility throughout your complex.

By reviewing your local <u>landlord-tenant laws</u>, you can be sure that you won't miss any important legal details that could come back to bite you later.

## 4. Take care of preventative maintenance

Just like any building, your apartment requires <u>preventative maintenance</u> in order to look its best–and in order to stay safe for your tenants. Pay attention to common areas as well as your units. Take a look at wear and tear over time and make sure you have projections for that maintenance.

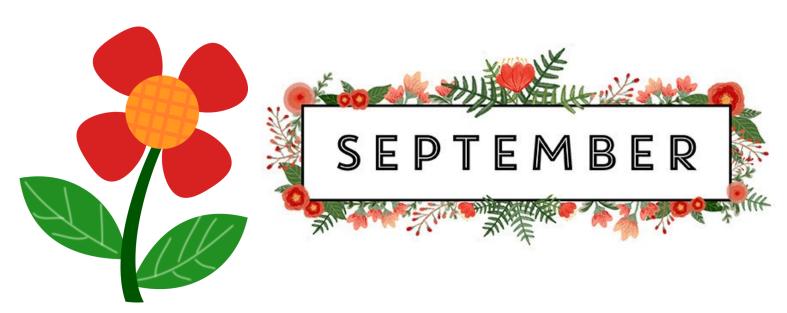
Some types of maintenance, including taking care of HVAC units and fireplaces, may need to be taken care of seasonally to maximize your investment. Plan out your seasonal apartment

# 5. Prioritize major building systems inspections

Every year, you need to take care of <u>regular building systems inspections</u>. This includes:

- The roof
- Windows
- HVAC maintenance
- The boiler
- Electricity
- Plumbing
- Life safety and security systems
- Lighting
- Landscaping
- Garage/parking
- Stairs and Balconies

Inspect these items on a regular basis to ensure that there are no safety hazards or ongoing problems. By identifying those problems and taking any preventative measures early, you can decrease the odds that you'll face more expensive repairs down the road.









# NAA Click & Lease simplifies the leasing process.

See why over 3000+ management companies use the industry's leading leasing platform, NAA Click & Lease, to help their company grow. Our members benefit from gained efficiencies, improved compliance and more. And so can you! See how — contact us today.

#### Benefits include:

- 1. Up-to-date compliance documents at the local, state and national level
- 2. Integration with most industry software
- 3. Online and paperless with E-signatures
- 4. Litigation defender insurance
- 5. Simple online applications
- 6. Customizable lease packages

NAA Click & Lease makes creating, managing and executing legally-compliant leasing documents effortless. Take out the inefficiencies in your business with NAA Click & Lease.

### Accelerate Your Leasing with NAA Click & Lease

### PMS Integrated

The multi-user platform integrates with most property management software.



#### **Paperless**

Automated online application, leasing, and signing process.





### Compliant

Forms are automatically updated through annual review and ongoing oversight at the local, state and national level when laws and regulations change.



### Simple

The easy online rental application helps keep information in one place, simplifying the process for new residents.

### Customizable

Users can set up a lease database that stores information for each community in a portfolio.



### Protected

Litigation Defender Insurance has you covered when a plaintiff challenges a provision of the NAA Click & Lease Form









### NORTH DAKOTA APARTMENT ASSOCIATION

Being a member of the BMAA you are also members of the NDAA and NAA. Checkout their sites for more great information and educational opportunities.

https://www.ndaa.net/ https://www.naahq.org/

All FORMS are available to members for FREE to print on the NDAA website.

https://www.ndaa.net/





Reminder

# Screen your Residents

Sign up for our Credit Reporting Service now!

Log on to <a href="https://www.bismarckmandanapartments.com">www.bismarckmandanapartments.com</a>

and click on Tenant Screening

Contact Western Reporting Screening f/k/a Reliable

Screening at:

1-888-394-5177





### Kyle Herman, FSS

Agent / Agency Owner

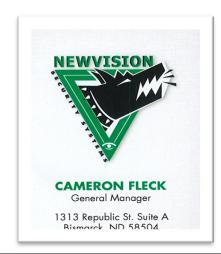
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Marty Hoskins

2300 E Bismarck Expy Bismarck , ND 58504 (701) 258-9350

marty.hoskin@carpetgarage.com



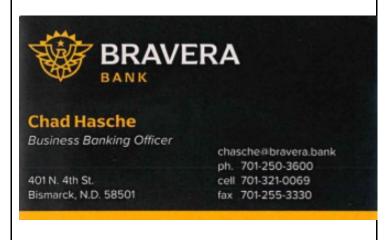
#### Office Hours

8:00 a.m. - 5:00 p.m. Monday - Friday

www.ndhfa.org

2624 Vermont Avenue • PO Box 1535 Bismarck, North Dakota 58502-1535 Ph: 701/328-8080 • Fax: 701/328-8090 Toll Free: 800/292-8621 • 800/366-6888 (TTY)







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### **David Schenkel**

Sales & Marketing

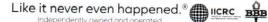
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### SEAMSTRESS SERVICES

- · Repairs/patch
- Hems/Small Adjustments
- · Sub-contracting for Industrial Sewing





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Bismarck-Burleigh Public Health 500 E. Front Avenue Bismarck, North Dakota 58504 Phone: 701-355-1597 Cell: 701-202-3077

Email: skahler@bismarcknd.gov

Sue Kahler Program Coordinator





### BRETT BINA, REALTOR®

Advisor

216 N 2nd St., Suite 100 Bismarck, ND 58501 701-527-9101 brett@thecragroup.com

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Jason Franzen Owner 313 East Main Ave. Bismarck, ND 701-323-0891



SCHWEIGERT KLEMIN & MCBRIDE PC

Tyler J. Siewert Attorney at Law tsiewert@bkmpc.com 116 North 2nd Street Mailing Address: P.O. Box 955 Bismarck, ND 58502-0955 Phone 701 258-8988 Fax 701 258-8486

### ASHLEY WOEHL

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### **BISMARCK-MANDAN APARTMENT ASSOCIATION**



Box 1793 Bismarck, ND 58502







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Action Cleaning & Restoration
Bismarck, ND 58501
(w) 701-258-1258

#### Office Administration:

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